

- Purchasing your prescriptions from National Pharmacies at their special member price will also increase the number of claims you can make within your \$500 per person annual maximum.
- The discounts National Pharmacies offer you will help Police Health reduce the costs of its claims. As a member owned fund, that will benefit you by keeping the cost of your contribution rates down.

For these reasons we strongly encourage you to use National Pharmacies whenever possible.

For members in the Mount Gambier area, chemist discounts and Police Health Easy Claim are available at the UFS Chemist.

This brochure is only intended as a brief outline of our pharmaceutical benefits. If you have any questions don't hesitate to contact Police Health on (08) 8112 7000.

National Pharmacies outlets

Branch	Address	Telephone No.
Adelaide	52 Gawler Place	8223 0300
Ascot Park*	629 Marion Road	8276 1745
Blackwood*	241 Main Road	8278 2870
Brighton*	424 Brighton Road	8296 6846
Christies Beach	70 Beach Road	8382 1231
Cumberland Pk*	456 Goodwood Road	8271 3854
Elizabeth	50 Elizabeth Way	8255 4615
Findon*	303 Grange Road	8356 7619
Glenelg*	83 Jetty Road	8295 4789
Glenunga*	297 Glen Osmond Road	8379 2068
Golden Grove	Golden Grove Village	8251 6237
Greenacres*	132 Muller Road	8261 1141
Henley Beach	19 Henley Beach Road	8356 1368
Hindmarsh	328 Port Road	8346 4080
Kensington Park	392 Magill Road	8332 4638
Littlehampton	87 Main Street	8398 4151
Marden*	Cnr Lwr Portrush & Payneham Rds	8363 5955
Mile End*	199 Henley Beach Road	8443 5466
Mitcham*	109 Belair Road, Torrens Park	8271 7465
Modbury*	Tea Tree Plus, 1020 North East Rd	8264 3657
Morphett Vale*	188a Main South Road	8384 1661
Mt Barker	Cnr Hutchinson & Morphett Roads	8391 0243
Newton*	Cnr Newton & Gorge Roads	8336 2951
North Adelaide*	56 O'Connell Street	8239 0322
Norwood*	156 The Parade	8431 1894
Port Adelaide	Port Canal Shopping Centre	8447 1549
Port Lincoln	Civic Centre 60 Tasman Terrace	8682 6400
Port Pirie	103 Florence Street	8632 3574
Salisbury*	85 John Street	8258 3666
Sefton Park	Sefton Plaza Shopping Centre	8269 3253
Semaphore	103 Semaphore Road	8449 6717
Valley View	901 Grand Junction Road	8263 9588
Victor Harbor	30 Ocean Street	8552 1014
West Beach	727 Tapleys Hill Road	8353 0422
West Lakes	149 Brebner Drive	8356 3300
* 7 Day Trading Branches		
UFS Chemist	51 Commercial Street East, Mt Gambier	8723 0277



How to contact us

Postal address: PO Box 6111, Halifax Street SA 5000

Office location: 339 King William Street, Adelaide

Adelaide local telephone: (08) 8112 7000

Other areas telephone: 1800 603 603

Facsimile: (08) 8112 7099

Email: enquiries@policehealth.com.au

Website: www.policehealth.com.au

Office Hours: Monday, Wednesday to Friday 8.45am – 4.45pm

Tuesday: 9.30am – 4.45pm

Police Health Limited ABN 86 135 221 519

Making sense of your pharmaceutical benefits with Police Health Extras



As a Police Health Extras member, we'll pay benefits towards the cost of your prescriptions in many cases. You're also eligible for special discounts on general purchases at particular pharmacies.

However, benefits paid on prescriptions are completely separate from the discounts you can receive on general chemist purchases.

This brochure explains these differences and will help you gain the maximum value from your Police Health Extras pharmacy benefits.

Your Prescription Benefits

Police Health's prescription benefits are unique in South Australia and the most generous, covering a wide range of prescriptions from all private pharmacies, not only in South Australia but also Australia-wide.

Unlike some health funds, Police Health doesn't restrict you to a limited list of prescribed items or direct you to particular pharmacies before you can claim benefits. You can go to any private pharmacy for your prescription and still be able to claim benefits on eligible items.

All you need do when you receive your prescriptions is ask the pharmacist for a detailed receipt describing your prescription to submit to Police Health. In most cases you'll receive a refund covering the amount it cost you over and above the first \$20 per script, up to a \$50 maximum.

What about National Pharmacies

As part of your extras membership with Police Health you also receive membership of National Pharmacies, giving you the opportunity to make real savings on your general pharmacy purchases.

Also, National Pharmacies is a Police Health Easy Claim provider which makes paying for your prescriptions much easier.

If you have your prescription filled at a National Pharmacies store, just present your Police Health and National Pharmacies membership cards and you'll receive your Police Health benefit on the spot. You don't even have to fill out a claim form.

You'll find the majority of prescriptions are just \$20 each. Simply sign the Easy Claim Voucher and pay the \$20!

Which prescriptions are covered?

There are a multitude of rules which cover the dispensing of prescriptions... NHS, PBS, safety net, authority prescriptions, brand and therapeutic price premiums, and so on. However, for simplicity we'll divide them into two categories, Group 1 and Group 2.

Group 1

Group 1 prescriptions are those listed for a Government subsidy towards their cost. This is paid direct to the pharmacy by the Government. As a general rule these prescriptions will cost you around \$33.30* each although, in the case of some higher priced brands, they could cost a little more (this is often referred to as a brand premium).

Health Funds are not permitted to pay benefits towards these government subsidised prescriptions.

**This figure is subject to increase according to Government directions.*

Group 2

This group covers virtually all prescriptions other than those listed in Group 1. Some common Group 2 prescriptions include some asthma medications, antibiotics and contraceptive pills.

It's the prescriptions from Group 2 that attract Police Health benefits. You can purchase them from the National Pharmacies chemist where you'll usually pay only \$20 up front as part of the Police Health Easy Claim service. Or, alternatively, you can obtain them at any pharmacy of your choice, paying the full price, then claim your benefit back from Police Health.

Are there any exceptions to this?

To provide for a fair distribution of benefits to members we've established the following requirements:

- you must pay the first \$20 towards each prescription
- the maximum benefit paid by Police Health per prescription is \$50
- the maximum prescription benefits paid per person per year is \$500, may be higher where members are eligible for Rollover Benefit
- for prescriptions dispensed in quantities greater than the minimum standard packaged quantity, the member cost of \$20 may increase
- once the Government lists a medication for general subsidy in their schedule (PBS), Police Health will not pay a benefit. This includes authority medications for which you have a different therapeutic need, or are unable to obtain an authority.

Changes within the Government PBS to the recognised patient contribution, drug scheduling, therapeutic criteria

or recognised pricing may affect the eligibility of medications for Police Health Benefits. Where previously ineligible items may become eligible for benefits and previously eligible items may become ineligible for benefits.

Your chemist discounts

Chemist discounts operate quite independently of the prescription benefits described earlier. You need to go to specific pharmacies to receive your discounts.

Your National Pharmacies membership card is the key to obtaining your chemist discounts. Just present your card at any of their 35 pharmacies to make your purchases.

As a National Pharmacies member you're entitled to a host of benefits and savings. For instance, you'll receive 20% off all general pharmacy products including hair care, eye care, nutrition, vitamins, first aid and an exclusive range of cosmetics and fragrances.

You'll also save up to 30% off prescriptions (National Pharmacies are not permitted to offer discounts on government subsidised prescriptions, that is the Group 1 Prescriptions described earlier).

Why should I go to National Pharmacies?

There are two important reasons to shop at National Pharmacies other than the savings you'll make with your special member discounts.

- they are the only pharmacies where you can receive your Easy Claim prescription benefits. You'll pay only \$20 for eligible prescriptions. You don't have to pay the full price of say \$25 or \$35 and then claim your fund benefits back. It's all done for you on the spot.